



AIG
Group Benefits
600 N. Pearl St., Suite 700
Dallas, TX 75201
Tel 214-758-8459 / Fax 214-758-8825

Administrative Services and Claims Contacts

Voluntary AD&D for Army and Air Force Exchange Services (AAFES) - (Retirees) Policy Number: PAI 9129205-A

Beginning June 1, 2016, administrative and claims services for the above-referenced policy will be transitioned. For your convenience, a summary of contact points to access services for various areas is provided below

Client Services

(Coverage Status, Copy of Brochures, Enrollment Forms, Claims Forms, Billing)

Effective Date: June 1, 2016

Telephone: 866-506-1561

Fax: 866-322-0239

Email: AAFES.QUESTIONS@aig.com

Claims (Report a Claim, Check Claim Status)

Effective Date: Current (No Change to this process)

AIG

Accident and Health Claims Department

P.O. Box 25987

Shawnee Mission, KS 66225

Telephone: 800-551-0824

Fax: 866-831-3636

Email: AHclaims@aig.com

Premium Remittance Address

Effective Date: Current (No Change to this process)

AIG/NUFIC

Attn: Premium Processing AAFES Policy # PAI 9129205-A

P.O. Box 71322

Philadelphia, PA 19176-1322

Make Check Payable to: AIG/NUFIC (make sure to include the policy # and your name or copy of the premium invoice)



AIG
Group Benefits
600 N. Pearl St., Suite 700
Dallas, TX 75201
Tel 214-758-8459 / Fax 214-758-8825

Website (Downloadable Forms)

Website: <http://www.aafes.com/about-exchange/retired-employees-association/benefits/>