

OPM Cybersecurity Incident Update – Nov. 23, 2015

In June, the U.S. Office of Personnel Management (OPM) announced that it was the target of a data breach that may have impacted associates who had a National Agency Check with Inquiries (NACI) background check. OPM has started sending notification letters to impacted associates, both current and former. AAFES associates began to receive their notification letters in the last few weeks.

Credit and Monitoring Service Details

OPM has contracted with ID Experts to offer free credit and identity monitoring services. However, you must sign up in order to receive these services. If you have received a letter, it contains a unique Personal Identification Number (PIN) that you will need for enrollment. The following are a few key steps for enrollment:

Step 1) Go to www.OPM.gov/cybersecurity, click on “Sign Up for Services.”



Step 2) Click on “Sign Up Now.” This will take you to the ID Expert’s site <https://opm.myidcare.com/validate/>.



Step 3) Enter the A, B, C, D, E PIN (all 25 digits) from the top of your letter into the fields on the website. Then enter the last 4-digits of your social, click “Submit” and continue to follow the prompts to fill out your profile.

(Sample PIN from OPM notification letter)

PIN NUMBER:	A	B	C	D	E
	12345	12345	12345	12345	12345

(Screen shot from <https://opm.myidcare.com/validate/>)

Enter PIN Code

PIN

A	B	C	D	E
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Last 4 digits of SSN

Submit

Please call **800-750-3004** if you have questions about the services offered or to enroll via telephone. **Enrollment is voluntary**, but you must complete the sign up process in order to take advantage of the services offered by ID Experts.