

# 18-026 QA PRODUCT RECALL – GLAXO SMITH KLINE RECALLS 24 HR PREVACID DUE TO POSSIBLE MICROBIAL CONTAMINATION

Date: 4 OCT 2018

Recall: # 18-026

**Scope:** WORLDWIDE RETAIL FACILITIES, DCs & ECOMMERCE

Out of abundance of caution, Glaxo Smith Kline announced a voluntary recall of Prevacid 24 Hr capsules due to possible microbial contamination. The Exchange currently sells the 14ct. capsules.

**Hazard:** Healthy people can develop mild illnesses from contact with some forms of microbial contamination, however; serious infections may occur in people in the hospital and/or with weakened immune systems.

**Incidents/Injuries:** To date, no illnesses have been reported in connection with this problem. This recall is being conducted out of abundance of caution.

**Description:** The following product is affected.

CRC	UPC	ITEM DESCRIPTION
3544420	300676286143	PREVACID 24 HR OTC 15MG 14 CT.

**Remedy:** Customers who purchased the product are encouraged to return it to the store where it was purchased for a full refund.

**Consumer Contact:** Customers who have additional questions or concerns should contact the GSK Customer Service team at 1-800-743-4014, Option 5 for PREVACID® 24HR 15 mg Lansoprazole Capsules, Recall Event Number 134PREV18.

**Sold at:** Worldwide Exchange facilities, Online E-commerce and other retailers.

**Manufacturer(s):** Glaxo Smith Kline