

19-024 QA PRODUCT RECALL – DUNLOP SP SPORT 5000 DUE TO DELAMINATION

Date: 14 November 2019

Recall: # 19-024

Scope: EXCHANGE E-COMMERCE

In co-operation with the National Highway Traffic Safety Administration (NHTSA), Sumitomo Rubber Industries Ltd (SRI) is conducting a voluntary recall for Dunlop SP Sport 5000 size 215/45R18 89W produced for Goodyear in its Miyazaki, Japan manufacturing facility

Description:

Size	Description	UPC	Product Code	DOT Number
215/45R18 89W	DUNLOP SP SPORT 5000	697662120384	265-038-960	V4X0AMDR0919

Hazard: SRI determined that a subpopulation of the subject tires were produced with an out-of- specification rubber compound, and if used in service, may experience tread delamination.

Remedy: Letters will be mailed to owners of these tires during November 2019 asking them to contact an authorized Goodyear/Dunlop retail outlet and arrange to have their tires replaced. We request your assistance in handling customers involved in this recall. Dealers will receive full credit for each qualifying tire returned. In addition, dealers will receive a handling allowance for demounting, mounting and balancing. **This recall campaign expires on June 30, 2020.**

Incidents/Injuries: None reported

Sold at: Goodyear Company Owned Stores and Independent Dealers in the U.S. and Canada. The Exchange also sold these items online.

Consumer Contact: If you have questions, please contact your National Field Manager Product Service or call our Customer Assistance Center at 1-800-592-3267. Contact information for your National Field Manager Product Service can be found on Tire-HQ.

Manufacturer: Sumitomo Rubber Industries Ltd

Manufactured In: Japan