

20-024 QA PRODUCT RECALL – SUNBEAM CROCK POT DUE TO LID THAT CAN COME APART DURING COOKING

Date: 02 December 2020

Recall: # 20-024

Scope: Select Worldwide Stores and E-Commerce

In co-operation with the Consumer Product Safety Commission (CPSC), Sunbeam is recalling select models of the Crock-Pot 6-Quart Express Crock Multi-Cookers due to Burn Hazard.

Description: This recall involves Crock-Pot 6-Quart Express Crock Multi-Cookers, Model Number SCCPPC600-V1, which is shown on label on bottom of unit. The multi-cookers were manufactured between July 1, 2017 and October 1, 2018, with date codes K196JN through K365JN and L001JN through L273JN. The date code is engraved on one of the prongs of the electrical plug and on the bottom of the base.

UPC	Description	Model #	Date Code
048894066917	Crock-Pot Express Pressure Cooker	SCCPPC600-V1	K196JN Thru K365JN and L001JN thru L273JN

Hazard: The recalled Crock-Pot multi-cooker can pressurize when the lid is not fully locked. This can cause the lid to suddenly detach while the product is in use, posing burn risks to consumers from hot food and liquids ejected from the product.

Remedy: Consumers should immediately stop using the recalled Crock-Pot in pressure cooker mode, but may continue to use for slow cooking and sautéing. Consumers should contact Crock-Pot immediately to obtain a free replacement lid. Consumers who continue using the multi-cooker in pressure cooker mode while waiting for the replacement lid should be certain the lid is securely turned to the fully locked position by aligning the arrow on the lid with the lock symbol on the base.

Incidents/Injuries: Sunbeam Products has received 119 reports of lid detachment, resulting in 99 burn injuries ranging in severity from first-degree to third-degree burns.

Sold at: Walmart, Target and other retail stores nationwide and online at Amazon and other online retailers from July 2017 through November 2020. The Exchange also sold this item in stores and online.

Consumer Contact: Crock-Pot at 800-323-9519 from 9 a.m. to 5 p.m. ET Monday through Friday or online at recall.crock-pot.com/ for more information.