

# Subject: 20-025 QA PRODUCT RECALL – M&P SHIELD® EZ® PISTOL DUE TO HAMMER MALFUNCTION

**Date:** 03 December 2020

**Recall: #** 20-025

**Scope:** Conus Firearms Shop – MSM & GMs

The vendor has communicated to HQ that Smith & Wesson has identified two M&P Shield EZ Pistols on which the hammers manufactured by the supplier were cracked. In those firearms, the hammer failed to fully engage the sear, causing the round to fire, cycling the slide, and potentially resulting in multiple discharges without depressing the trigger.

**Description:** This notice applies ONLY to M&P® Shield™ EZ pistols (including Performance Center® models) manufactured between March 1, 2020 and October 31, 2020, and only to a small percentage of that population. It does NOT apply to all SHIELD™ pistols. To determine whether your M&P Shield EZ Pistol is affected, check the label on the box to determine the date of manufacture. If the date is between March 1, 2020 and October 31, 2020 – your pistol may be affected. In this case (or if you are unsure of your date of manufacture), simply go to [MPShieldEZrecall.com](http://MPShieldEZrecall.com) and input your serial number, or call 888-871-7114

UPC	DESCRIPTION
022188878486	S&W SHIELD 2.0 380ACP 8RD BL
022188879315	S&W SHIELD 2.0 380ACP 8RD PR
022188869743	S&W SHIELD 2.0 380ACP 8RD BL
022188879216	S&W SHIELD 2.0 9MM 3.675 IN.
022188879209	S&W SHIELD 2.0 9MM 3.675 IN.
022188872934	S&W M&P380 SHIELD 380ACP 8RD
022188884135	S&W SHIELD 2.0 9MM 8RD TS EZ
022188884142	S&W SHIELD 2.0 9MM 8RD TS EZ
022188879308	S&W SHIELD 2.0 380ACP 8RD PR
022188884029	SW PC SHIELD 9MM 8RD SLVR TS

**Hazard:** The firearms hammer can fail to fully engage the sear, causing the round to fire, cycling the slide, and potentially resulting in multiple discharges without depressing the trigger.

**Remedy:** If your M&P Shield EZ Pistol is included in this recall, S&W will arrange for the return of your firearm to Smith & Wesson for inspection. After inspection, if the hammer from your firearm is affected, it will be replaced at no cost to you. We expect that this entire process will take no longer, than 10 business days, and your pistol will be returned as quickly and efficiently as possible. All shipping and replacement costs will be covered by Smith & Wesson.

**Consumer Contact:** MP Sheild EZ Recall at 888-871-7114 or online at [MPShieldEZrecall@smith-wesson.com](mailto:MPShieldEZrecall@smith-wesson.com).