

# 21-019 QA PRODUCT RECALL – GENERAC GENERATOR DUE TO FINGER AMPUTATION HAZARD

**Date:** 10 August 2021

**Recall: #** 21-019

**Scope:** Select Worldwide Stores and E-Commerce

In co-operation with the Consumer Product Safety Commission (CPSC), Generac is recalling Portable Generators due to finger amputation and crushing hazards.

**Description:** This recall involves 6500 watt and 8000 watt Generac portable generators with unit type numbers XT8000E, XT8000EFI, GP6500, GP6500E, GP8000E and HomeLink 6500E portable generators, and DR models PRO 6500M and PRO 6500E portable generators. The generators have gasoline-powered engines that are used to generate electricity for use as backup power. The portable generators have two-wheels and a single, U-shaped, two-grip, flip-up pin-lock handle to help move the generator. Only the generators listed below are included in this recall. The unit type is identified on the front of the product.

UPC	ITEM DESCRIPTION
696471075816	GEN GP 6500 49ST PTBLE GENTR
696471074567	GP8000E 420PR 50St
696471075137	GP6500 389 PR COS 50 ST

**Hazard:** An unlocked handle can pinch consumers' fingers against the generator frame when the generator is moved, posing finger amputation, and crushing hazards.

**Remedy:** Consumers should immediately stop using the recalled portable generators, unless the locking pin has been inserted to secure the handle in place before and after moving the generator, and contact Generac for a free repair kit.

**Incidents/Injuries:** Generac has received eight reports of injuries, seven resulting in finger amputations and one in finger crushing.

**Sold at:** BestBuy, GameStop, Target, Walmart, and other retailers, and online at Oculus.com, Amazon.com, BestBuy. Major home improvement and hardware stores nationwide and online, including Ace Hardware, Amazon, Blain's Farm & Fleet, City Electric Supply, Costco, Do it Best, Fastenal, Home Depot, Lowe's Stores, Napa Auto Parts, Northern Tool & Equipment, Orgill, Power Equipment Direct, Ravitsky Bros., True Value, and W.W. Grainger from June 2013 through June 2021. The Exchange also sold this item in stores and online.

**Manufacturer(s):** Generac Power Systems, of Waukesha, Wis.

**Consumer Contact:** Generac toll-free at 844-242-3493 from 8 a.m. to 5 p.m. CT Monday through Friday, or online at [www.generac.com/handleguard](http://www.generac.com/handleguard) or [www.generac.com](http://www.generac.com) and click on Important Safety Information for more information.