

Billing/Pricing

Customer charges made with the Fuel Card at authorized locations will automatically bill to the Military Star account usually within 48 – 72 hours of use.

Customers can pay their Military Star accounts via online account management at www.shopmyexchange.com and clicking on the Exchange Credit Central link – or at any Exchange retail facility in Europe.

Overseas Fuel pricing is based on the DoE average plus incremental dispensing costs.

Exchange gas prices are published every Thursday and are valid the following Saturday through Friday



To view ESSO service stations which honor the Forax Fuel Card, visit the following website:
<http://www.essostations.ca/station-locations/netherlands>

Purchasing fuel with an expired registration, exceeding the ration limit, or buying anything other than fuel, will require the Exchange to charge the customer the full local price, to include taxes.

Fuel Card is **ONLY** valid for fuel purchases. PLEASE NOTE: AD BLUE is not fuel and cannot be purchased with the Forax Card.

Customers should retain all receipts to monitor used liters. **The fuel card company will send customers, with a valid email address, an automated email as they get close to the end of their ration allowance.**

To view the fuel charges on the Military Star account, customers should visit: www.shopmyexchange.com, click on the Military Star Tab and follow prompts to login page.

TELEPHONE NUMBERS:

Brunssum
Troop Store (0031) 455340324
Volkel
RS (0031) 413335948

In the event a customer loses their fuel card, they must immediately contact the issuing facility to have the card cancelled.

For questions regarding the fuel card program you may write to:
yyeussofuelcard@aafes.com,
or call: +4963026098/336 or 402

NETHERLANDS

POV/STV

FORAX/ EXCHANGE FUEL CARD PROGRAM (FEFCP)



The following brochure provides general information regarding the FEFCP in the Netherlands for easy reference. It is not intended to be all inclusive. Please refer to the Fuel Card Agreement available at your servicing facility for additional information.

ELIGIBILITY

The regulation that governs the sale of tax-free fuel is AE Regulation 550-35, Regulations on Personal Property, Local Currency, and Motor Vehicles for U.S. Personnel in the Netherlands dated March 2010 (This regulation is currently under review due to the new customs requirements).

The following personnel are entitled to Purchase tax-free fuel in the Netherlands: Personnel stationed in The Netherlands: Each person who owns a POV must register it with the JFC HQ vehicle registration office according to AE Regulation 550-35.

Personnel traveling into The Netherlands from Germany:

1. Complete AE Form 600-17A dated July 2014, Supplemental Ration Request Form. The maximum allowance per month is 200 liters. Supervisor or Commander (above company grade, squadron commander, or civilian equivalent) must sign the form prior to your departure to The Netherlands.
2. Take your ID card and copies of your TDY orders, Leave Orders or Pass and rental contract or vehicle registration documentation and the Supplemental Ration Request Form to the IACS Office (M-F 0800 to 1200 and 1230 to 1600/Closed on Dutch Holidays) or the Brunssum MP Station, when the IACS Office is closed. You will be issued AE Form 550-35B, Short-Term Registration that allows you to request a fuel card at one of the two Card Issuing Stores in The Netherlands.

LIMITATIONS

Each sponsor, who complied with the Vehicle Registration Guidance according to AE Regulation 550-35 will be authorized a monthly ration limit of maximum 400 liters of all Fuel types, which can be spread between no more than (2) fuel cards.

Rental Vehicles – Table 3:
Sponsors with an active Forax card can fuel up their rental vehicle with that card.
Sponsor without a Forax account and active fuel card/s are allowed the below Monthly Prorated Amounts for a rental vehicle - # of Days Rented per Month - Fuel Ration Allowance in liters

	Fuel
1 through 7	100
8 through 14	200
15 through 21	300
22 through 31	400

Table 4
Monthly Fuel Ration Authorized for Personnel Stationed in Germany Traveling to and Within the Netherlands
Maximum Ration Allowance (liters)
200

OBTAINING A FUEL CARD

Fuel Card Requests are processed at:

- Brunssum Troop Store
- Volkel Retail Store

The following documents **MUST** be presented (or completed) with the Application:

- US military or civilian ID card
- Vehicle Registration Document, AE Form 550-35A (for vehicles registered in the Netherlands
- OR 550-35B for rental vehicles and visitors from Germany as shown in paragraphs 1 and 2 under eligibility.
- Military Star account number
- Exchange Fuel Purchase Card agreement

Upon meeting all requirements, the application will be processed.

NOTE: A separate application must be completed for each card issued. Multiple Fuel Purchase Cards may be charged to the same Military Star Card.

The fuel card expires the day the registration expires. Please renew your registration and fuel card in a timely manner to avoid paying off Base prices.