


BISSELL® Recalls Multi Reach Hand and Floor Vacuum Cleaners Due to Fire Hazard

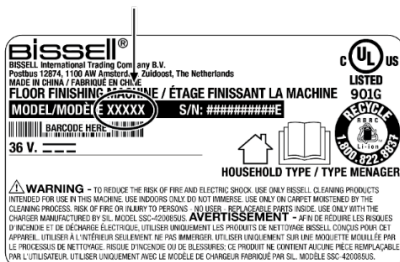
Recall Date: 01 February 2024

Description: BISSELL® is voluntarily recalling select Multi Reach Hand and Floor Vacuum Cleaners because it contains a battery pack which can overheat and smoke, posing a fire. For more information, please visit the [manufacturer website](#) or [CPSC website](#).

The following item was sold at The Exchange:

Product	UPC	*Model No	Sample Image
Multi Auto Cordless Handheld Car Vacuum	011120247107	19851	

*To find out if your product is part of this voluntary recall, find the model number located by removing the dirt tank. The model number will be listed in a large black bar on the rating label. An example of where to find your model number can be found below.



Hazard: The recalled vacuum’s battery pack can overheat and smoke, posing a fire hazard.

Remedy: Immediately stop using your recalled Multi Auto Cordless Handheld Car Vacuum and contact BISSELL for instructions on how to deplete the charge on the battery and receive a free replacement vacuum. Recalled lithium-ion batteries should be disposed of in accordance with any local and state laws and not in the trash.

Incidents/Injuries: To date BISSELL has received 17 reports of the recalled vacuum cleaners smoking and emitting a burning odor. Six of the reports included the battery pack catching fire, three of which resulted in minor property damage and two resulting in minor burn injuries.

Sold at: The Exchange and other retailers.

Consumer Contact: Contact BISSELL toll-free at 855-417-7001 from 9 a.m. to 9 p.m. ET Monday through Friday and 9 a.m. to 8 p.m. ET on Saturday, or email at RecallNA@bissell.com or online at www.BISSELL.com/recall or www.BISSELL.com and click on “Product Recalls” located under the “Support Resources” column at the bottom of the page for more information.

Manufacturer: BISSELL Homecare Inc.

Recall #: 24-006