



Welcome to Radial Dropship Manager

Welcome to Radial, your direct use and support for dropship automation!

The **EXCHANGE** has selected you to be onboarded with Radial Dropship Manager, to automate your dropship order processing and communication. Dropship Manager (VendorNet) is an efficient, user friendly software, that doesn't require installation. It manages the flow of order processing between retailers and suppliers that ship dropship orders directly to end customers. The system delivers your orders via the Radial Dropship Manager-enabled web portal or through a system to system integration, allowing you to communicate order information back to the **EXCHANGE**.

Working with Radial is fast and easy. Our goal is to provide you with an intuitive tool that helps streamline your dropship processes. Whether you have sophisticated business systems or just simple business processes, Radial will work closely with you to ensure a smooth transition that will ultimately make it easier to do business with the **EXCHANGE**.

Getting started with Radial Dropship Manager



1. Use and Support

- Provides direct support with Radial and includes system communications for all transactions related to a single order (inventory, order documents, shipments, invoicing, returns) pertaining to the **EXCHANGE**.

2. Dropship Manager Set-up Options

- System to System Integrated – Allows you to exchange files via SFTP, AS2 or 3rd party VAN connection. EDI Transactions include 850, 856, 810, 870 and 846 files, or other file formats such as, CSV, fixed width or flat files are supported.

3. "Go Live" with Dropship Manager

- The **EXCHANGE** will determine your 'Go Live' date for processing orders via Dropship Manager. Prior to this date, you will be setup and trained in the Dropship Manager.

4. Ongoing Support & Training

- You will have direct access to the Radial Dropship Account Management Team and receive ongoing support for questions, training, and reconfigurations.
- Refresher training is also available for new or existing employees to ensure you are using Radial effectively and receiving the maximum benefit.