



AIG  
Group Benefits  
600 N. Pearl St., Suite 700  
Dallas, TX 75201  
Tel 214-758-8459 / Fax 214-758-8825

## Administrative Services and Claims Contacts

### Voluntary AD&D for Army and Air Force Exchange Services (AAFES) - (Retirees) Policy Number: PAI 9129205-A

Beginning June 1, 2016, administrative and claims services for the above-referenced policy will be transitioned. For your convenience, a summary of contact points to access services for various areas is provided below

#### Client Services

(Coverage Status, Copy of Brochures, Enrollment Forms, Claims Forms, Billing)

Effective Date: June 1, 2016

Telephone: 866-506-1561

Fax: 866-322-0239

Email: [AAFES.QUESTIONS@aig.com](mailto:AAFES.QUESTIONS@aig.com)

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#### Claims (Report a Claim, Check Claim Status)

Effective Date: Current (No Change to this process)

AIG

Accident and Health Claims Department

P.O. Box 25987

Shawnee Mission, KS 66225

Telephone: 800-551-0824

Fax: 866-831-3636

Email: [AHclaims@aig.com](mailto:AHclaims@aig.com)

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#### Premium Remittance Address

Effective Date: Current (No Change to this process)

AIG/NUFIC

Program Administrative Office

PO Box 3103

Frisco, TX 75034

Make Check Payable to: AIG/NUFIC (make sure to include the policy # and your name or copy of the premium invoice)

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Policies issued by American General Life Insurance Company (all states except NY), The United States Life Insurance Company in the City of New York (all states), and National Union Fire Insurance Company of Pittsburgh, Pa. (all states). Each insurance company is responsible for the financial obligations of insurance products it issues and all are members of American International Group, Inc. (AIG).



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### Website (Downloadable Forms)

Website: <http://www.aafes.com/about-exchange/retired-employees-association/benefits/>