

# 20-020 QA PRODUCT RECALL – EXCEDRIN® MIGRAINE CAPLETS/GELTABS AND EXCEDRIN® EXTRA STRENGTH CAPLETS BY GLAXOSMITHKLINE DUE TO POSSIBLE DEFECTIVE BOTTLES

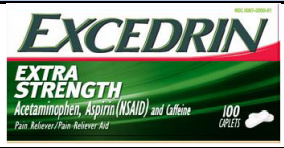


**Date:** 23 DEC 2020

**Recall:** 20-020

**Scope:** WORLDWIDE RETAIL FACILITIES

**Description:** Glaxosmithkline has initiated a limited voluntary recall on certain lots of Excedrin® products due to possible defective bottles that may have holes large enough for a caplet to fall through which would breach the Child Resistance Senior Friendly design.

The following products sold at the Exchange are affected.

UPC	ITEM DESC	IMAGE
300672000910	EXCEDRIN® EXTRA STRENGTH CAPLETS	
300672039910	EXCEDRIN® MIGRAINE CAPLETS	
300672035806	EXCEDRIN® MIGRAINE GELTABS	

Please visit [www.excedrin.com](http://www.excedrin.com) for a list of impacted lot #'s and additional information. Products currently available in stores are not impacted by this notice.

The lot number can be found on the individual cartons and shipping case labels, as shown below:



**Hazard:** The defective bottles may have holes large enough for a caplet to fall through and pose the potential risk of ingestion by children.

**Incidents/Injuries:** To date, no incidents or injuries have been reported due to the faulty packaging.

**Remedy:** Customers should examine their plastic bottles for holes, especially near the bottom. If such condition is found, please contact GSK Consumer Healthcare.

**Consumer Contact:** Consumers with questions about the recall can GSK Consumer Healthcare at 1-800-468-7746 Monday – Friday, 8:00am – 6:00pm EST.

**Sold at:** Exchange Facilities and other retailers.

**Manufacturer(s):** Glaxo SmithKline