






Fortress Safe Recalls Biometric Gun Safes Due to Serious Injury Hazard and Risk of Death

Recall Date: 19 October 2023

Description: Fortress Safe is voluntarily recalling certain safes with biometric locks in conjunction with the U.S. Consumer Product Safety Commission (CPSC). The safes contain a biometric reader that allows unpaired fingerprints to open the safe until a fingerprint is programmed, allowing unauthorized persons, including children, to access hazardous contents, including firearms.

The following items may have been sold at The Exchange (The model # is located above the unit UPC bar code). Please visit the [CPSC website](#) for a complete product list and more information.

PRODUCT DESCRIPTION	MODEL #	UPC #	PRODUCT IMAGE
Fortress Medium Portable Safe with Biometric Lock	11B20	850000923027	
Fortress Personal Drawer Safe Biometric Lock	44B10	850000923591	
Fortress Medium Personal Safe with Biometric Lock	44B20	850000923768	
Fortress Quick Access Safe with Biometric Lock	55B20	850000923058	
Fortress Large Quick Access Safe with Biometric Lock	55B30	850000923072	

Hazard: The biometric lock on the gun safes can be opened by unauthorized users, posing a serious injury hazard and risk of death.

Remedy: Consumers should immediately stop using the biometric reader in the recalled gun safes, remove the batteries, and contact Fortress Safe to receive a free replacement safe.

Incidents/Injuries: The firm has received a recent lawsuit alleging a 12-year-old boy died from a firearm obtained in one of the safes. There have been 39 incidents of consumers reporting their safes have been accessed by unpaired fingerprints.

Sold at: The Exchange and other retailers.

Consumer Contact: For questions or concerns, consumers can contact Fortress Safe toll-free at 833-588-9181 from 8 a.m. to 5 p.m. MT Monday through Friday or online at <https://www.fortresssafe.com/consumer-notice.html> or www.fortresssafe.com and click on “Biometric Product Recall” at the upper right corner of the page for more information.

Manufacturer: Fortress Safe

Recall #: 23-031