



BISSELL Homecare Inc. Recalls Steam Shot Handheld Steam Cleaners Due to Burn Hazard

Recall Date: 18 Jul 2024

Description: BISSELL Homecare Inc. is recalling select Steam Shot Handheld Steam Cleaners due the potential for a burn hazard. For more information, please visit the [CPSC website](#).

The following items were sold at The Exchange:

Product	UPC	Model No	Sample Image
Steam Shot Handheld Steam Cleaner & Sanitizer - Pearl wasabi	011120007688	39N7A	
Steam Shot Deluxe Handheld Hard Surface Steamer White	011120257182	39N75	

Hazard: The steam shot handheld steam cleaners can expel hot water or steam onto users while heating or during use, posing a burn hazard.

Remedy: Consumers should immediately stop using the recalled steam cleaners and contact BISSELL to receive either a \$60 credit to be used towards a BISSELL.com purchase, or a \$40 refund for each of the recalled steam cleaners. Consumers should visit www.BISSELL.com/steamshotrecall to register for the recall, and for instructions on how to cut the cord and take and upload a photo of the steam cleaner showing the model number and cut cord.

Incidents/Injuries: To date, BISSELL has received 183 reports of hot water or steam escaping from the product, including 157 reports of minor burn injuries.

Sold at: The Exchange and other retailers.

Consumer Contact: Consumers can contact BISSELL toll-free at 855-417-7001 from 9 a.m. to 9 p.m. ET Monday through Friday and 9 a.m. to 8 p.m. ET on Saturday, email RecallNA@bissell.com, or online at www.BISSELL.com/steamshotrecall or www.BISSELL.com and click on "Product Recalls" for more information.

Manufacturer: BISSELL Homecare Inc.

Recall #: 24-015