


# Alcon Is Recalling Single Lot of Systane Lubricant Eye Drops Ultra PF Due to Foreign Material

**Recall Date:** 18 Dec 2024

**Description:** Alcon is voluntarily recalling one (1) lot of On-the-Go Systane Lubricate Eye Drops Ultra PF due to foreign material. No other Alcon products or lots are affected by this event.

The following item was sold at The Exchange:

PRODUCT	UPC	LOT*	PRODUCT IMAGE
Systane Lubricate Eye Drops Ultra PF, Single Vials On-the-Go, 25 Count	300651432060	10101	

\*Lot Code is found on the bottom of the carton and on the product vials.

**Hazard:** Evaluation of the foreign material indicated it is fungal in nature. Using eye drops contaminated with fungal material can pose serious health risks, primarily affecting the eyes. Contact an eye care professional for diagnosis and treatment.

**Remedy:** Customers should immediately discontinue use of any remaining units of Systane Lubricant Eye Drops Ultra PF, Single Vials On-the-Go, 25 count (Lot 10101) and contact the retailer where you purchased the product for instructions on how to obtain a replacement or refund.

**Incidents/Injuries:** To date, Alcon has confirmed one (1) reported complaint for foreign material within a single unused On-the-Go vial.

**Sold at:** The Exchange and other retailers

**Consumer Contact:** In the event you have experienced adverse events or product quality issues related to this communication, please report these occurrences to Alcon via web (<https://notifeye.alcon.com>), by email ([msus.safety@alcon.com](mailto:msus.safety@alcon.com)) or by phone (1-800-757-9780) Monday through Friday, 8:00 AM to 5:00 PM, Central Time.

**Manufacturer:** Alcon

**Recall #:** 24-034