

Billing/Pricing

Customer charges made with the Fuel Card at authorized locations will automatically bill to the Military Star account usually within 48 – 72 hours of use.

Customers can pay their Military Star accounts via online account management at www.shopmyexchange.com and clicking on the Exchange Credit Central link – or at any Exchange retail facility in Europe.

Overseas Fuel pricing is based on the DoE average plus incremental dispensing costs.

Exchange pump prices are published every Thursday and are valid the following Saturday through Friday



To view ESSO service stations which honor the Forax Fuel Card, visit the following website:
<http://www.essostations.ca/station-locations/netherlands>

Purchasing fuel with an expired registration, purchasing the wrong fuel product, or exceeding the ration limit will require the Exchange to charge the customer the full local pump price, to include taxes.

Fuel Card is **ONLY** valid for fuel purchases.

Customers should retain all receipts to monitor used liters. **The fuel card company will send customers, with a valid email address, an automated email as they get close to the end of their ration allowance.**

To view the fuel charges on the Military Star account, customers should visit: www.shopmyexchange.com, click on the Military Star Tab and follow prompts to login page.

TELEPHONE NUMBERS:

Schinnen MS	(0031) 464437233
Schinnen CCC	(0031) 464437383
Volkel RS	(0031) 413335948

In the event a customer loses their fuel card, they must immediately contact the issuing facility to have the card cancelled.

NETHERLANDS

POV/STV

FORAX/ EXCHANGE FUEL CARD PROGRAM (FEFCP)



The following brochure provides general information regarding the FEFCP in the Netherlands for easy reference. It is not intended to be all inclusive. Please refer to the Fuel Card Agreement available at your servicing facility for additional information.

ELIGIBILITY

The regulation that governs the sale of tax-free fuel is AE Regulation 550-35, Regulations on Personal Property, Local Currency, and Motor Vehicles for U.S. Personnel in the Netherlands dated March 2010.

The following personnel are entitled to Purchase tax-free fuel in the Netherlands: Personnel stationed in the Netherlands: Each person who owns a POV must register it with the JFC HQ vehicle registration office according to JFCBD 5-9. Personnel who register a vehicle are allowed to request a fuel card. Ration allowance is based on vehicle horsepower as stated in Table 1, 2, 3 and 4 in AE Regulation 550-35.

Personnel traveling into the Netherlands from Germany:

1. Complete AE Form 600-17A dated July 2014, Request and Authorization for Additional Gas or Diesel Fuel. The maximum allowance per month is 200 liters. Supervisor or Commander (above company grade, squadron commander, or civilian equivalent) must sign the form prior to your departure to the Netherlands.
2. Take your ID card and copies of your TDY orders, Leave Orders or Pass and rental contract or vehicle registration documentation and the Supplemental Ration Request Form to the Schinnen MP station. You will be issued AE Form 550-35B, Short-Term Registration that allows you to request a fuel card at one of the three Card Issuing Stores in the Netherlands.

LIMITATIONS

One fuel card is issued for each vehicle and is fuel specific for each vehicle.

The quantity of fuel will be subject to a **monthly ration amount per registered vehicle.**

(1) Gasoline - Table 1:

Gasoline by Horsepower (liters)

Under 40	-	160
40 to 60	-	240
More than 60	-	400

(2) Diesel Fuel - Table 2:

Diesel by Horsepower (liters)

Under 40	-	120
40 to 60	-	180
More than 60	-	300

(3) Rental Vehicles - Table 3:

Monthly Prorated Amounts for Personnel Renting a Vehicle – # of Days Rented per Month – Gas/Diesel Ration Allowance in liters

	Gas	Diesel
1 through 7	100	75
8 through 14	200	150
15 through 21	300	225
22 through 31	400	300

Maximum Ration Allowance (liters)

Gas or diesel: 200

OBTAINING A FUEL CARD

Fuel Card Requests are processed at:

- Schinnen Main Store
- Schinnen Car Care Center
- Volkel Retail Store

The following documents **MUST** be presented (or completed) with the Application:

- US military or civilian ID card
- Vehicle Registration Document, AE Form 550-35A or 550-35B (see paragraphs 1 and 2 under eligibility)
- Military Star account number
- Exchange Fuel Purchase Card agreement

Upon meeting all requirements, the application will be processed.

NOTE: Because the cards are vehicle specific, a separate application must be completed for each card issued. Multiple Fuel Purchase Cards may be charged to the same Military Star Card.