

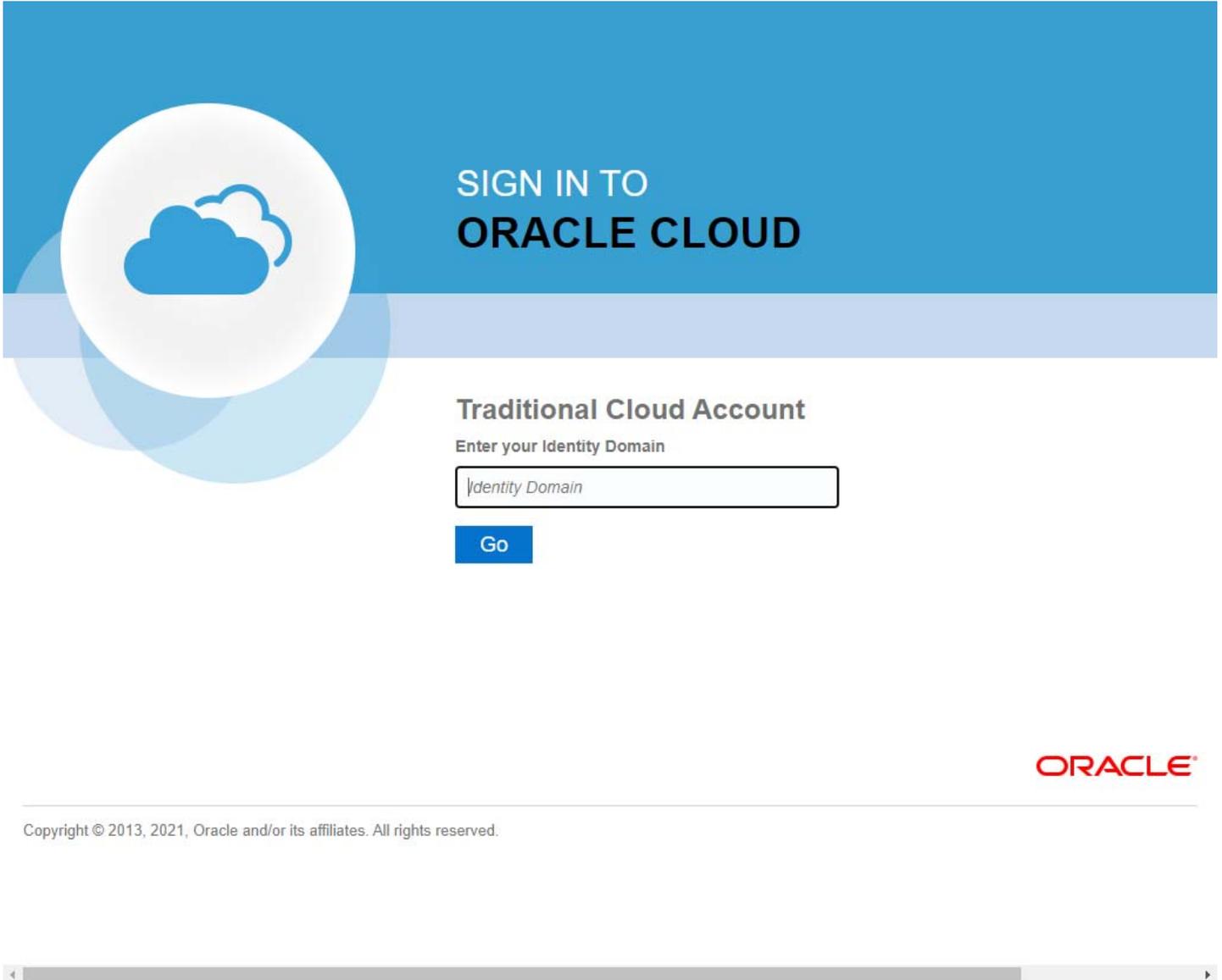
Change Your OTM Challenge Questions

Note: Passwords are valid only for 120 days. You must change your password within the period to continue using Oracle Cloud services.

Navigate to: <https://myservices.us2.oraclecloud.com>

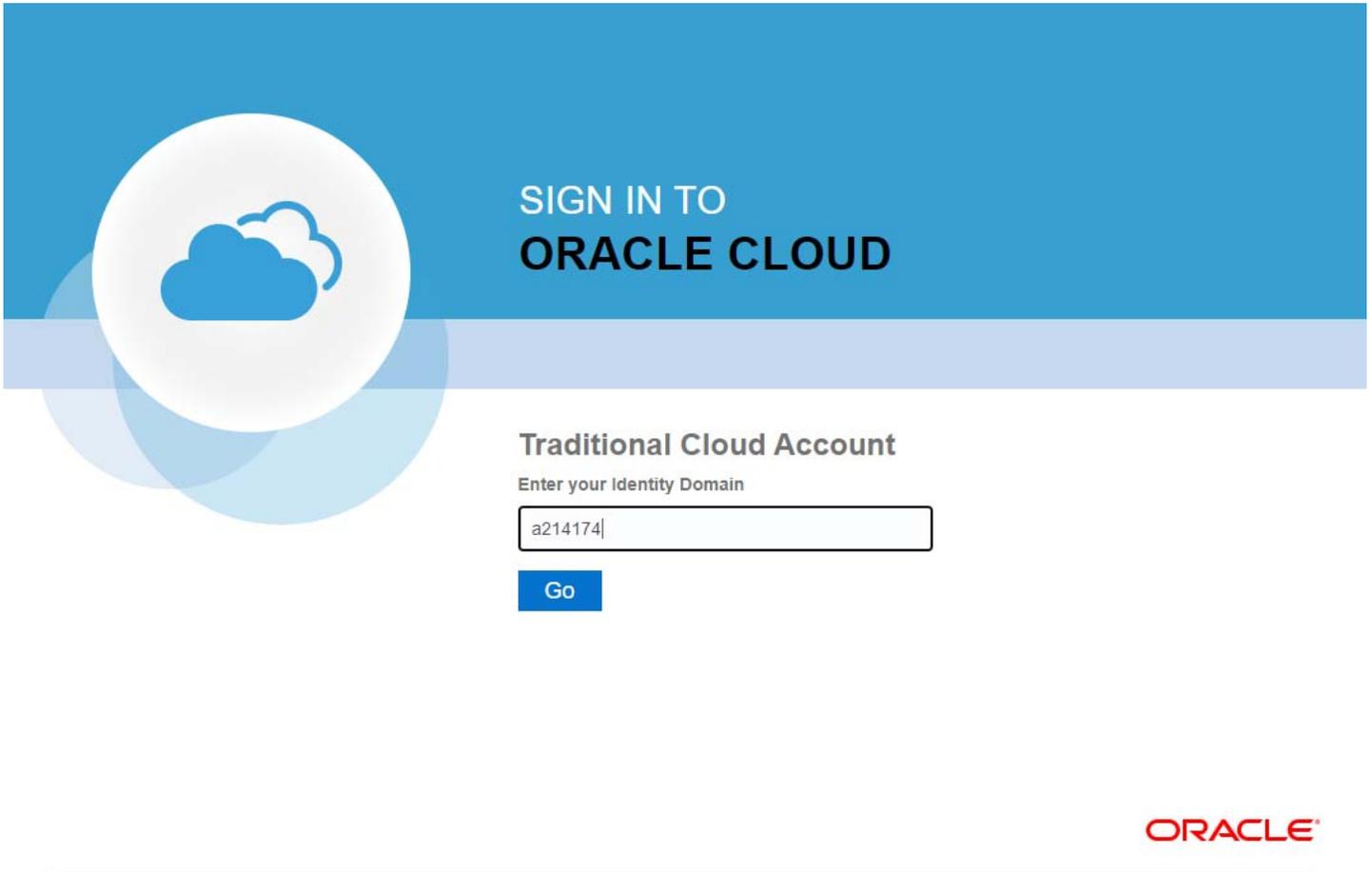
Be sure to specify the appropriate identity domain.

Domain: a214174

The image shows a screenshot of the Oracle Cloud sign-in page. It features a blue header with the Oracle Cloud logo (a white circle containing a blue cloud icon) on the left and the text "SIGN IN TO ORACLE CLOUD" on the right. Below the header, the text "Traditional Cloud Account" is displayed, followed by the instruction "Enter your Identity Domain". A text input field with a placeholder "Identity Domain" is provided, and a blue "Go" button is located below it. The Oracle logo is visible in the bottom right corner. At the bottom of the page, there is a copyright notice: "Copyright © 2013, 2021, Oracle and/or its affiliates. All rights reserved." and a horizontal scrollbar.

Input a214174

Click > Go

The image shows a screenshot of the Oracle Cloud sign-in page. It features a blue header with a white circular icon containing a blue cloud. To the right of the icon, the text "SIGN IN TO ORACLE CLOUD" is displayed in white. Below this, the section "Traditional Cloud Account" is visible, with the instruction "Enter your Identity Domain". A text input field contains the value "a214174". Below the input field is a blue button labeled "Go". The Oracle logo is positioned in the bottom right corner of the page.

**SIGN IN TO
ORACLE CLOUD**

Traditional Cloud Account
Enter your Identity Domain

Go

ORACLE

Change Your OTM Challenge Questions

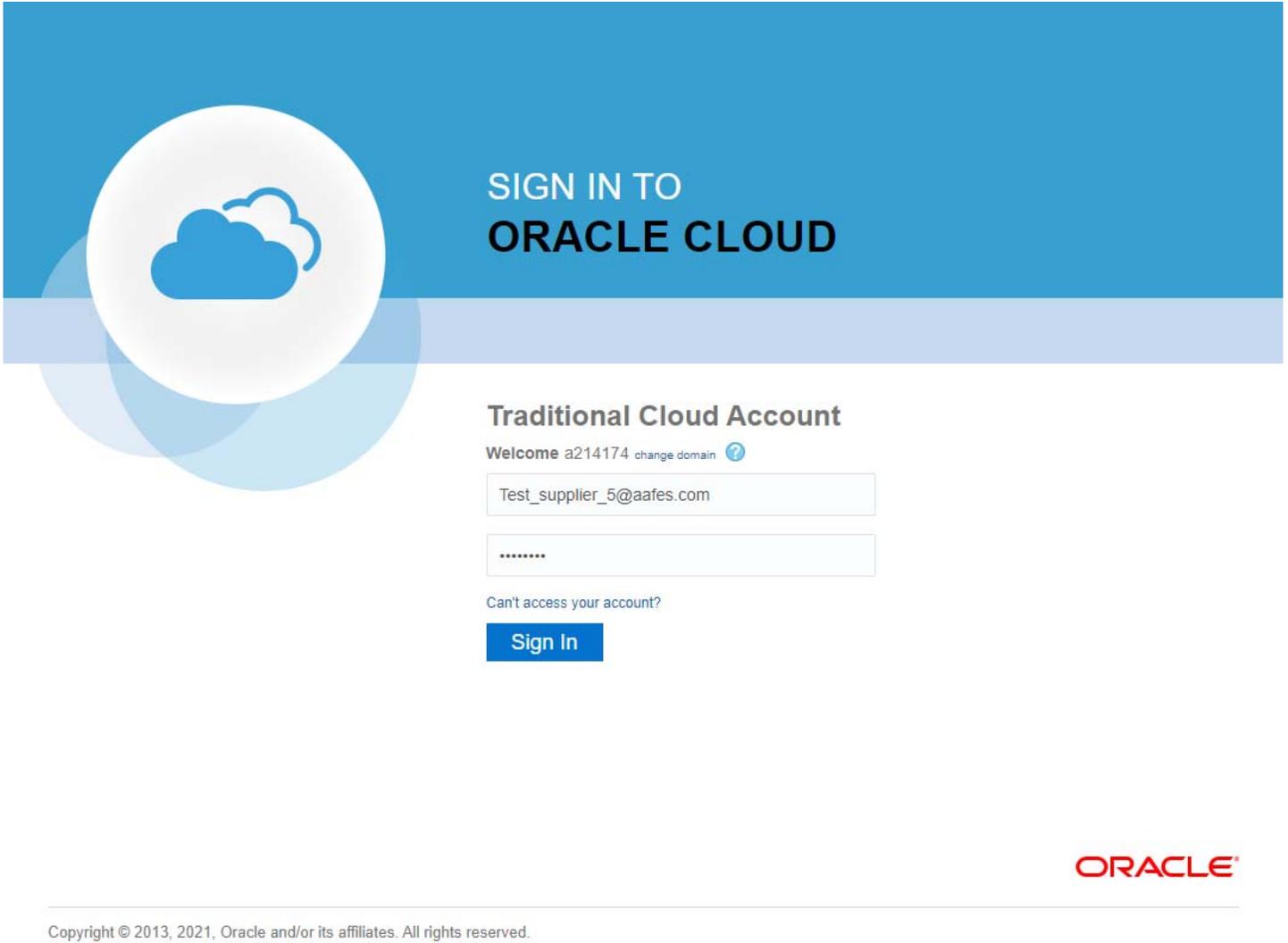
Input:

User Name

User Name is your full email address assigned by the Exchange (AAFES) LG Team.

Password

Click > Sign In



The image shows a screenshot of the Oracle Cloud sign-in page. It features a blue header with a white circle containing a blue cloud icon. The text "SIGN IN TO ORACLE CLOUD" is displayed in white. Below the header, the page is titled "Traditional Cloud Account" and includes a welcome message: "Welcome a214174 change domain ?". There are two input fields: one for the email address "Test_supplier_5@aafes.com" and one for the password, which is masked with asterisks. A link "Can't access your account?" is provided below the password field. A blue "Sign In" button is located at the bottom of the form. The Oracle logo is visible in the bottom right corner, and a copyright notice "Copyright © 2013, 2021, Oracle and/or its affiliates. All rights reserved." is at the bottom left.

SIGN IN TO ORACLE CLOUD

Traditional Cloud Account

Welcome a214174 [change domain](#) ?

[Can't access your account?](#)

Sign In

ORACLE

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Change Your OTM Challenge Questions

Click on the profile icon located in the upper right corner.

The screenshot shows the Oracle Cloud My Home interface. At the top, there is a dark navigation bar with the text "ORACLE Cloud My Home" on the left and several icons on the right: a bell, a question mark, a speech bubble, a globe, and a profile icon. A blue arrow points from a green-bordered callout box containing the text "Click on the profile icon." to the profile icon. Below the navigation bar, the main content area is titled "My Oracle Services". It features a domain dropdown menu set to "a214174" and a search bar. Below these are two service tiles, both titled "Oracle Transportation and Global Trade Cloud Services" with sub-identifiers "otmgtn" and "otmgtn-test". In the bottom right corner, there is a "Need help? Click to chat" button with a close icon. The footer contains "Terms of Use and Privacy" and "Cookie Preferences" on the left, and "Copyright © 2019, Oracle and/or its affiliates. All rights reserved." on the right.

Change Your OTM Challenge Questions

Click on Change Password

The screenshot shows the Oracle Cloud My Home interface. At the top, there is a dark blue header with the Oracle logo and the text "ORACLE Cloud My Home". On the right side of the header, there are several icons: a bell, a question mark, a speech bubble, a globe, and a user profile icon.

Below the header, the main content area is titled "My Oracle Services". On the left, there is a "Domain:" dropdown menu set to "a214174" and a "Search..." input field with a magnifying glass icon. Below this, there are two service tiles for "Oracle Transportation and Global Trade Cloud Services". The first tile is labeled "otmgtn" and the second is labeled "otmgtn-test".

On the right side, there is a user profile section for "Test_supplier_5@aafes.com". It includes the following information: "IDENTITY DOMAIN a214174 (traditional)" and "DATA CENTER US Commercial 2". Below this, there is a list of menu items: "Preferences", "My Profile", "Change Password", "Diagnostics", and "Version 19.3.3". At the bottom of this section is a "Sign Out" link. A blue arrow points to the "Change Password" link, which is highlighted with an orange oval.

Change Your OTM Challenge Questions

In the Change Challenge Questions section.

Enter your current password in the Current Password field.

Select your choices for three questions from four available options and provide your answers to each selected question.

The four options are:

- What is your mother's maiden name?
- What is your favorite color?
- What is the name of your pet?
- What is the city of your birth?

Click on Submit

The screenshot shows the Oracle Cloud Infrastructure Classic interface. At the top, there is a dark header with the Oracle logo and the text "ORACLE Cloud Infrastructure Classic". To the right of the header are icons for a notification bell, a help question mark, a chat bubble, a globe, and a user profile. Below the header, the page title is "Users" with a sub-header "Data Center: US Commercial 2 (Time zone: US/Central)". The main content area is divided into sections: "My Profile", "User Information", "Change Password", and "Change Challenge Questions". The "Change Challenge Questions" section is highlighted with an orange border and a blue arrow pointing to it. This section contains a form with the following fields: "Current Password" (text input), "Question 1" (dropdown menu), "Answer 1" (text input), "Question 2" (dropdown menu), "Answer 2" (text input), "Question 3" (dropdown menu), and "Answer 3" (text input). Below these fields are "Submit" and "Reset" buttons. In the bottom right corner, there is a "Need help? Click to chat" button with a close icon.

Change Challenge Questions

* Current Password

* Question 1

* Answer 1

* Question 2

* Answer 2

* Question 3

* Answer 3

Change Your OTM Challenge Questions

If successful, you will see:

Challenge questions updated successfully.

Change Challenge Questions

i Challenge questions updated successfully.

* Current Password

* Question 1

* Answer 1

* Question 2

* Answer 2

* Question 3

* Answer 3

Change Your OTM Challenge Questions

If you still require assistance, please note the following.

You can email LGTServ@aafes.com for your request.

-or-

Register with the Exchange Logistics ServiceNow CSM Portal and submit a request.

<https://aafes.service-now.com/csm>

