



EXCHANGE

Chief Master Sgt. Angela Holden
Army & Air Force Exchange Service
Senior Enlisted Advisor

Chief Master Sgt. Angela Holden is the senior enlisted advisor for the Army & Air Force Exchange Service, headquartered in Dallas.

The Exchange is a nonappropriated fund instrumentality of the Department of War. Established in 1895, the Exchange is the 60th-largest retail organization in the U.S. With annual revenues of \$8.6 billion, the Exchange employs 24,000 associates, including military personnel. In FY 2025, the Exchange generated \$307 million for military Quality-of-Life programs. In the last 10 years, the Exchange has returned \$2.4 billion to military communities.

The Exchange operates more than 5,000 facilities, including department, convenience and Military Clothing stores; restaurants; malls, movie theaters; gas stations; and other specialty services on military installations worldwide. The Exchange is a leading employer of Veterans and military spouses.

Holden serves as the focal point for communications between Exchange leadership and Army, Air Force and Space Force active duty, Guard, Reserve, family members, Veterans, military retirees and DoW civilians. She travels to Army, Air Force and Space Force installations worldwide to present updates on Exchange activities and provides feedback on issues affecting customers.

Holden was born in Natchitoches, Louisiana. She enlisted in the Air Force in July 2003, graduating from the Materiel Management Technical Apprentice Course at Lackland Air Force Base in November 2003.

Her background includes duties in logistics and joint positions. She has also served as a Noncommissioned Officer in Charge, wing protocol, at Lajes Field Air Base in Portugal and as the Operations Noncommissioned Officer at the Defense Attache Office in the U.S. Embassy in Cairo, Egypt. She also served at installations in Illinois, Korea, Portugal, Japan, Egypt, Germany, Arizona, United Arab Emirates and Türkiye. Before coming to the Exchange, she served as the Senior Enlisted Leader and Chief Enlisted Manager for Materiel Management at the 23d Logistics Readiness Squadron at Moody Air Force Base. She assumed her role at the Exchange in September 2026.

Holden earned a master's degree in legal studies from the American Military University, where she also earned her bachelor's in business administration and management. She has also earned associate degrees in logistics management and information systems from the Community College of the Air Force.

Holden deployed in support of Operations Enduring Freedom, Freedom's Sentinel, Inherent Resolve and Resolute Support.

Her awards and decorations include the Defense Meritorious Service Medal with two oak leaf clusters, the Meritorious Service Medal with four oak leaf clusters, Air and Space Commendation Medal with one oak leaf cluster, a Joint Service Achievement Medal, an Air and Space Achievement Medal with two oak leaf clusters and an Army Achievement Medal.

(Current as of September 2026)