

AAFES POST ALLOWANCE REMEDIAL PAYMENTS INFORMATION

CALCULATION:

For the purpose of calculating the Post Allowance owed, Department of State Standardized Regulations (DSSR) 920 Post Classification and Payment Tables are used (located [here](#)). Upon matching dates of employment and annual rates of pay with the Post Allowance location and bi-weekly rates, Post Allowance remedial payments are calculated using the Post Allowance payment tables. The calculation includes all eligible family members, as defined in the DSSR's definition of "Family" in Section 040m. Post Allowances are computed and paid at annual rates, divided by the number of days in the calendar year to obtain a daily rate; multiplying the daily rate by 14 to obtain a biweekly rate; and multiplying the daily rate by the number of days involved to obtain the rate for any partial period.

Payments made to spouses of DoD Civilian employees will require an appropriate offset.

ACCEPTED REMEDY:

Once remedial payment of a claim under this process has been accepted, the claimant is deemed to have been fully remedied for any pay error with respect to Post Allowance for the time period covered in the claim form. Another claim for Post Allowance earned from AAFES for the same time frame may not be filed through any other process or forum.

TIMEFRAMES:

Checks should be received within 21 days after notifying the claimant that the claim has been submitted for payment.

PAYMENT METHOD:

Payment will be sent to the address provided on the claim form. Payment will be sent by check within 21 days after notification from the Post Allowance Administrator that the claim has been submitted for payment. If the check is not received within 30 days of notification, please contact APStopPay@AAFES.com.