

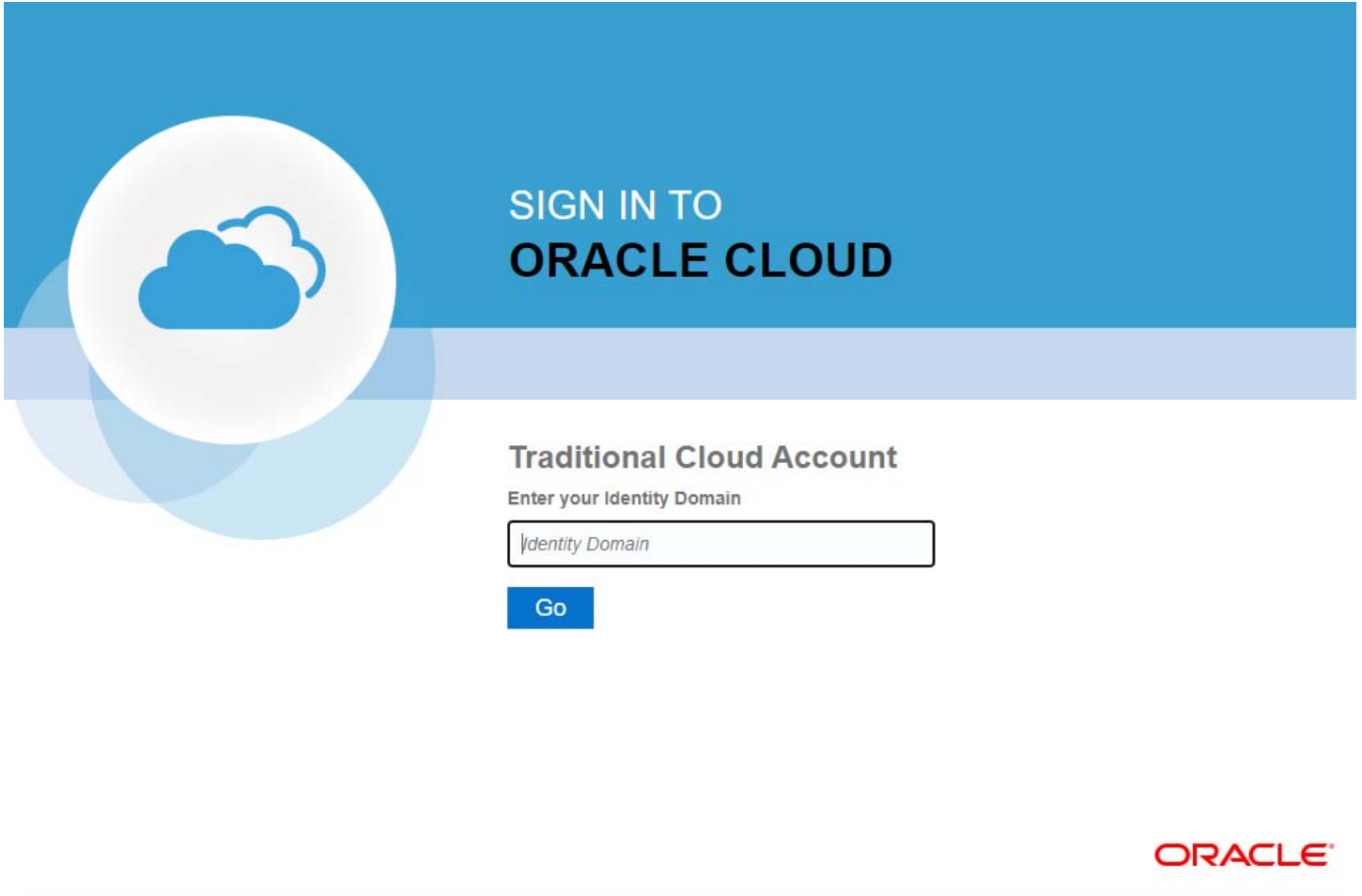
Change Your OTM Password

Note: Passwords are valid only for 120 days. You must change your password within the period to continue using Oracle Cloud services.

Navigate to: <https://myservices.us2.oraclecloud.com>

Be sure to specify the appropriate identity domain.

Domain: a214174

The image shows a screenshot of the Oracle Cloud sign-in page. It features a blue header with a white circular icon containing a blue cloud. To the right of the icon, the text "SIGN IN TO ORACLE CLOUD" is displayed in white. Below this, the section "Traditional Cloud Account" is visible, followed by the instruction "Enter your Identity Domain". A text input field contains the placeholder text "Identity Domain". Below the input field is a blue "Go" button. The Oracle logo is positioned in the bottom right corner of the page.

**SIGN IN TO
ORACLE CLOUD**

Traditional Cloud Account
Enter your Identity Domain

Go

ORACLE

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Input a214174

Click > Go



Traditional Cloud Account

Enter your Identity Domain

Go



Change Your OTM Password


Input:

User Name

User Name is your full email address assigned by the Exchange (AAFES) LG Team.

Password

Click > Sign In



**SIGN IN TO
ORACLE CLOUD**

Traditional Cloud Account

Welcome a214174 [change domain](#) [?](#)

[Can't access your account?](#)

[Sign In](#)

ORACLE

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Change Your OTM Password

Click on the profile icon located in the upper right corner.

The screenshot shows the Oracle Cloud My Home interface. At the top, a dark blue header contains the text "ORACLE Cloud My Home" on the left and a series of icons (notification bell, help, chat, globe, and profile) on the right. Below the header, the main content area is titled "My Oracle Services". It features a domain dropdown menu set to "a214174" and a search bar. Two service tiles are visible, both labeled "Oracle Transportation and Global Trade Cloud Services" with sub-identifiers "otmgtm" and "otmgtm-test". A blue arrow points from a green-bordered callout box containing the text "Click on the profile icon." to the profile icon in the top right header. In the bottom right corner, there is a "Need help? Click to chat" button with a close icon.

Change Your OTM Password

Click on Change Password

The screenshot displays the Oracle Cloud My Home dashboard. At the top, the header reads "ORACLE Cloud My Home" and includes navigation icons for notifications, help, chat, and user profile. Below the header, the "My Oracle Services" section features a domain dropdown menu set to "a214174" and a search bar. Two service tiles are visible, both for "Oracle Transportation and Global Trade Cloud Services" with identifiers "otmgtn" and "otmgtn-test". On the right side, the user profile for "Test_supplier_5@aafes.com" is shown, including identity domain "a214174 (traditional)" and data center "US Commercial 2". A vertical menu on the right contains options: "Preferences", "My Profile", "Change Password" (highlighted with an orange circle and a blue arrow), "Diagnostics", "Version 19.3.3", and "Sign Out".

Change Your OTM Password

Enter your current password in the Old Password field. You can enter up to 128 characters.

Enter a new password in the New Password field.

For password requirements, click Password Policy to expand the section and view the details.

Password Policy:

- Password must be at least 8 characters long.
- Password must contain at least 1 lowercase letter.
- Password must contain at least 1 numeric character.
- Password must contain at least 1 uppercase letter.

Reenter your new password in the Confirm New Password field.

Click > Submit

If updating your password failed, then the system displays an error message at the top of the page. Some common errors are:

- You entered your current password incorrectly.
- You entered a new password that doesn't meet the requirements.
- The value you entered in the Confirm New Password field doesn't match the value you entered in the New Password field.

User Information

Note: Identity domain administrators can update First Name, Last Name and Email from the Users tab in My Services; these cannot be updated via My Profile.

First Name	<input type="text" value="TEST"/>
Last Name	<input type="text" value="SUPPLIER_5"/>
Email	<input type="text" value="test_supplier_5@aafes.com"/>

Change Password


Current password will expire on 9-Jun-2021 3:26 PM CDT.

* Old Password

* New Password

* Confirm New Password

▲ Password Policy
Password must be at least 8 character(s) long.
Password must contain at least 1 lowercase letter(s).
Password must contain at least 1 numeric character(s).
Password must contain at least 1 uppercase letter(s).



Change Your OTM Password

If successful, you will see:

Password updated successfully.

You will also see the next time the current password will expire.

User Information

Note: Identity domain administrators can update First Name, Last Name and Email from the Users tab in My Services; these cannot be updated via My Profile.

First Name	<input type="text" value="TEST"/>
Last Name	<input type="text" value="SUPPLIER_5"/>
Email	<input type="text" value="test_supplier_5@aafes.com"/>

Change Password

Current password will expire on 9-Jun-2021 3:26 PM CDT.

i Password updated successfully.

* Old Password	<input type="password"/>	▶ Password Policy
* New Password	<input type="password"/>	
* Confirm New Password	<input type="password"/>	
<input type="button" value="Submit"/>		<input type="button" value="Reset"/>

Change Your OTM Password

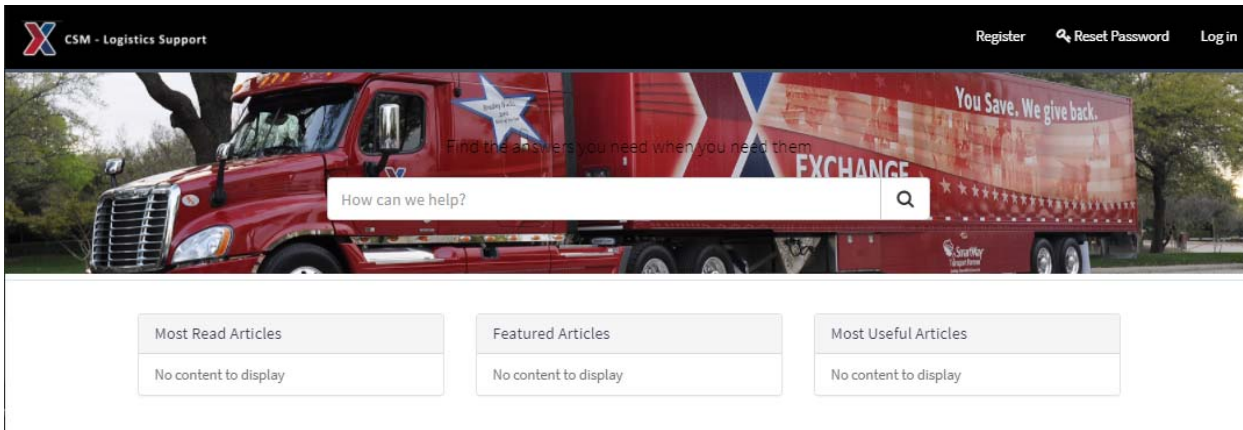
If you still require assistance, please note the following.

You can email LGTServ@aafes.com for your request.

-or-

Register with the Exchange Logistics ServiceNow CSM Portal and submit a request.

<https://aafes.service-now.com/csm>



The screenshot shows the homepage of the CSM - Logistics Support portal. At the top left is the logo for 'X CSM - Logistics Support'. On the top right are links for 'Register', 'Reset Password', and 'Log in'. The main banner features a red semi-truck with 'EXCHANGE' branding and the slogan 'You Save. We give back.' Below the banner is a search bar with the placeholder text 'How can we help?' and a magnifying glass icon. Underneath the search bar are three columns of article lists: 'Most Read Articles', 'Featured Articles', and 'Most Useful Articles'. Each column currently displays 'No content to display'.